

**CHARTER TOWNSHIP OF WATERFORD
5200 CIVIC CENTER DRIVE
WATERFORD, MICHIGAN 48329**

**WORK SESSION MEETING OF THE
TOWNSHIP BOARD OF TRUSTEES
Conference Room 3-2**

**October 25, 2021
4:30 p.m.**

1. Oakland Hope

Documents:

[OH PANTRY OPERATIONS METRICS - SEPTEMBER 2021 V01.CLEANED.PDF](#)

2. Opportunity For Trustees To Discuss Topics Of Concern

3. Public Comments Limited To Three (3) Minutes Per Speaker

In conformance with the Americans with disabilities Act, large-print agenda and minutes are available upon request. Barrier-free parking and access are also available at Town Hall. Minutes are available upon request at the Clerk's department, and on the Township's web-site.



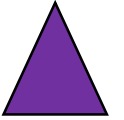
Pantry Operations Monthly Statistics

September 2021 (version 1)

(Data through 9/30/21)



September Monthly Summary

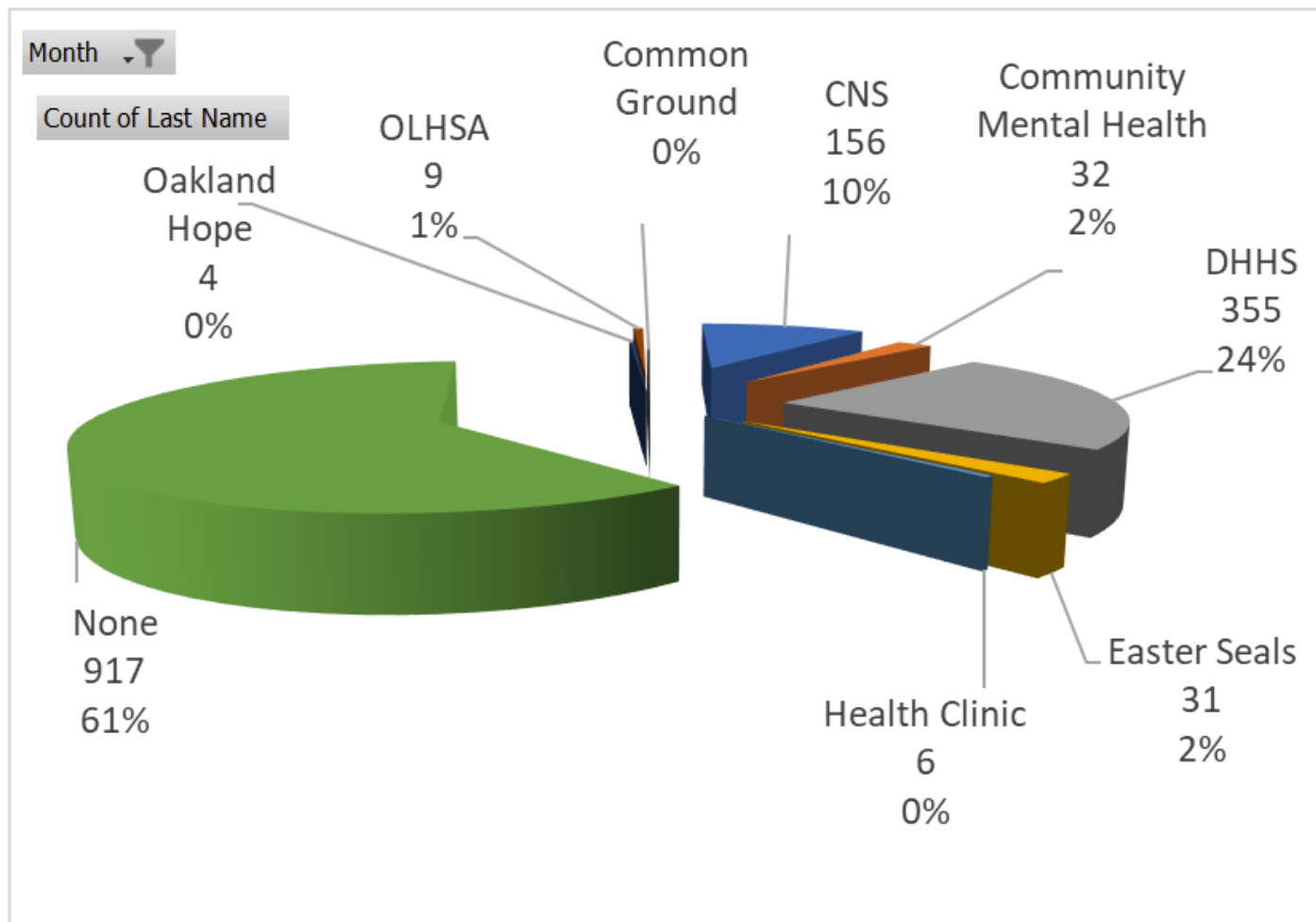


- Total Visits: 1,933 (↑ 225)
- Total Number in Household Served: 5,511 (↑ 225)
- Total Number of Children Served: 1,461 (↑ 96)
- Total Pounds of Food Distributed: 128,831 (↑ 10,750)

Notes

- Data in the following tables and charts include all internal and external programs (walk-in, drive-in, holiday meals, Gleaners, Focus Hope) unless otherwise specified.
- A visit is a single pantry shopping event for a given household. The terms “visit” and “cart” are used interchangeably in this presentation.

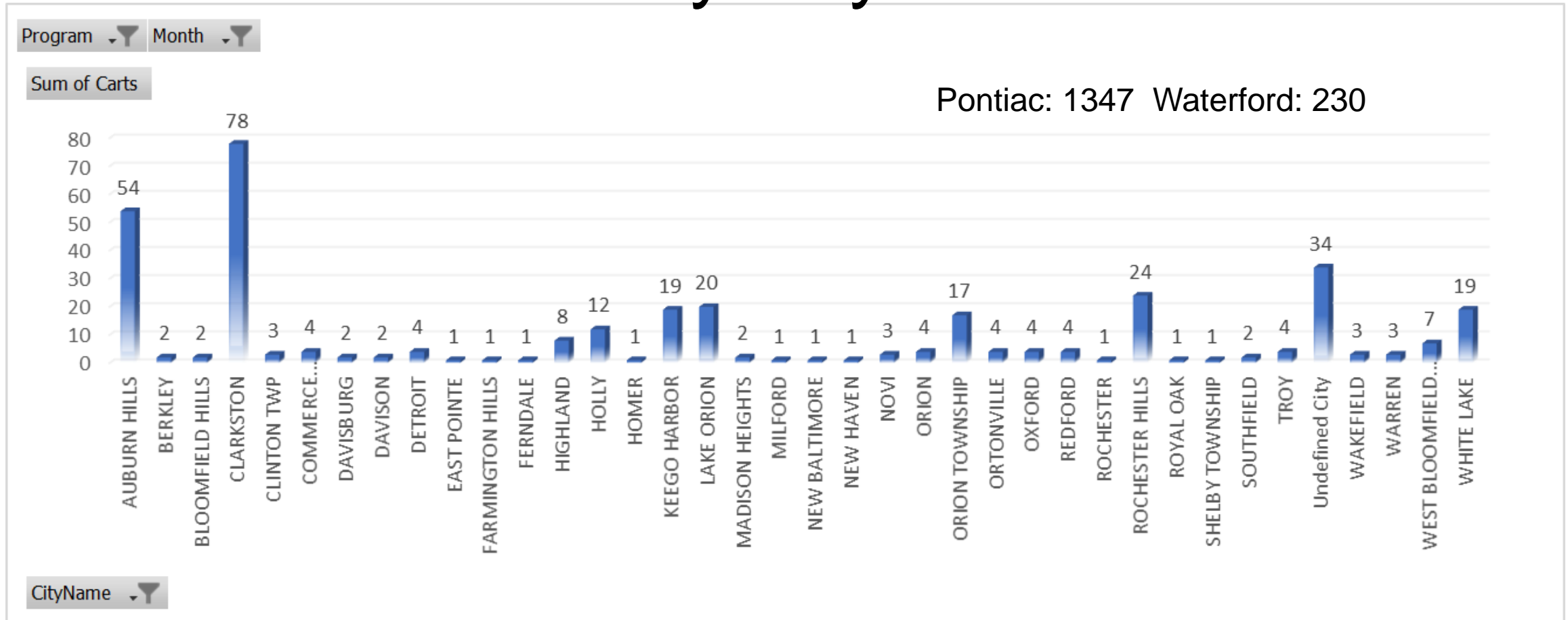
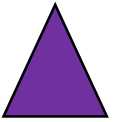
External Agency Counts



Notes

- Figures don't include Gleaners or Focus Hope.

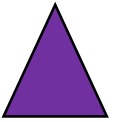
This Month Visits by City



Notes

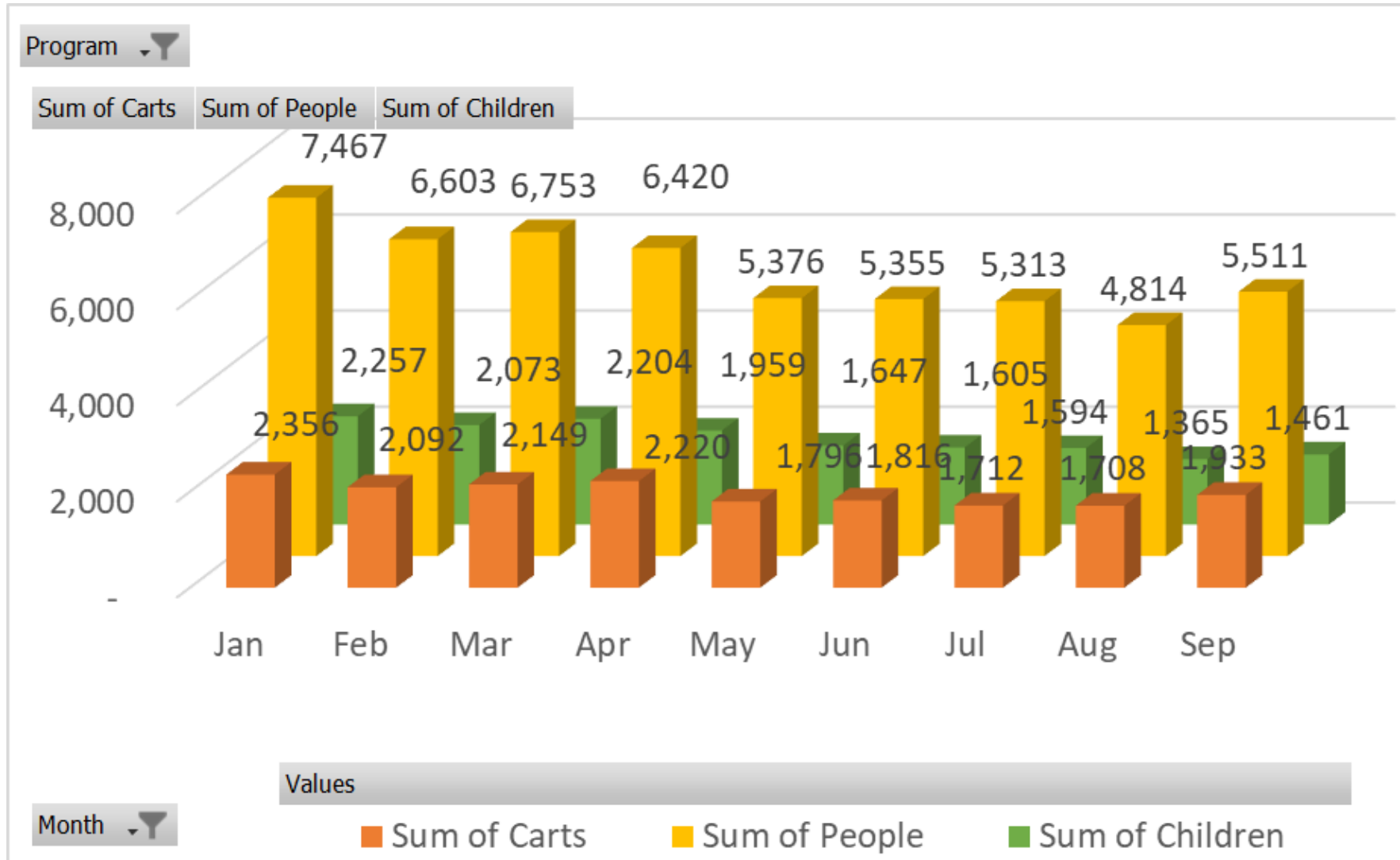
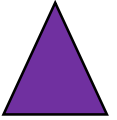
- Figures don't include Gleaners or Focus Hope.

To-Date Summary Jan - Sep 2021

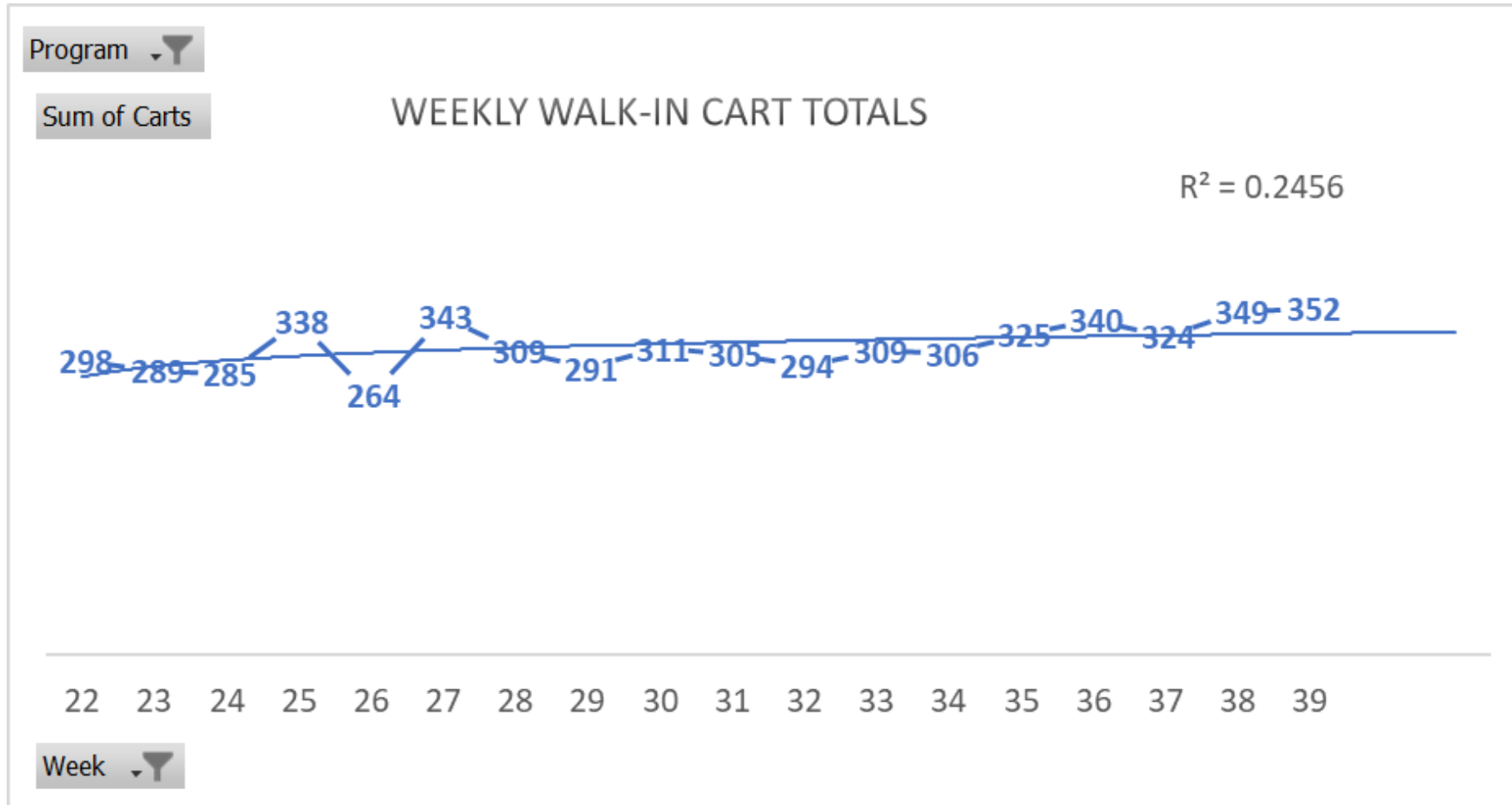
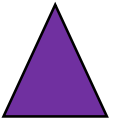


- Total Visits: 17,782
- Total Number in Household Served: 53,612
- Total Number of Children Served: 16,165
- Total Pounds of Food Distributed: 1,136,314

Monthly Metrics

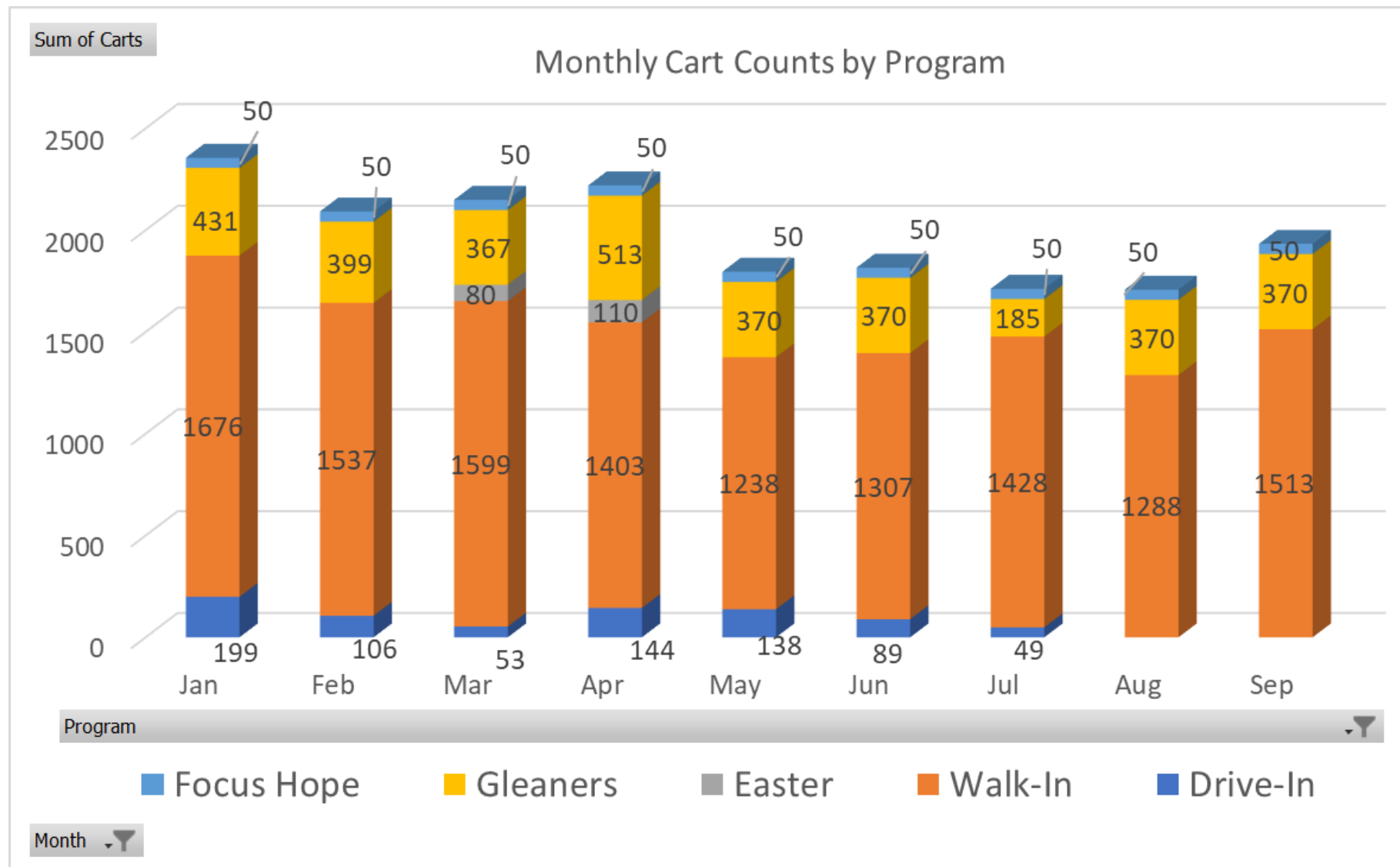


Weekly Walk-In Visits with Trend

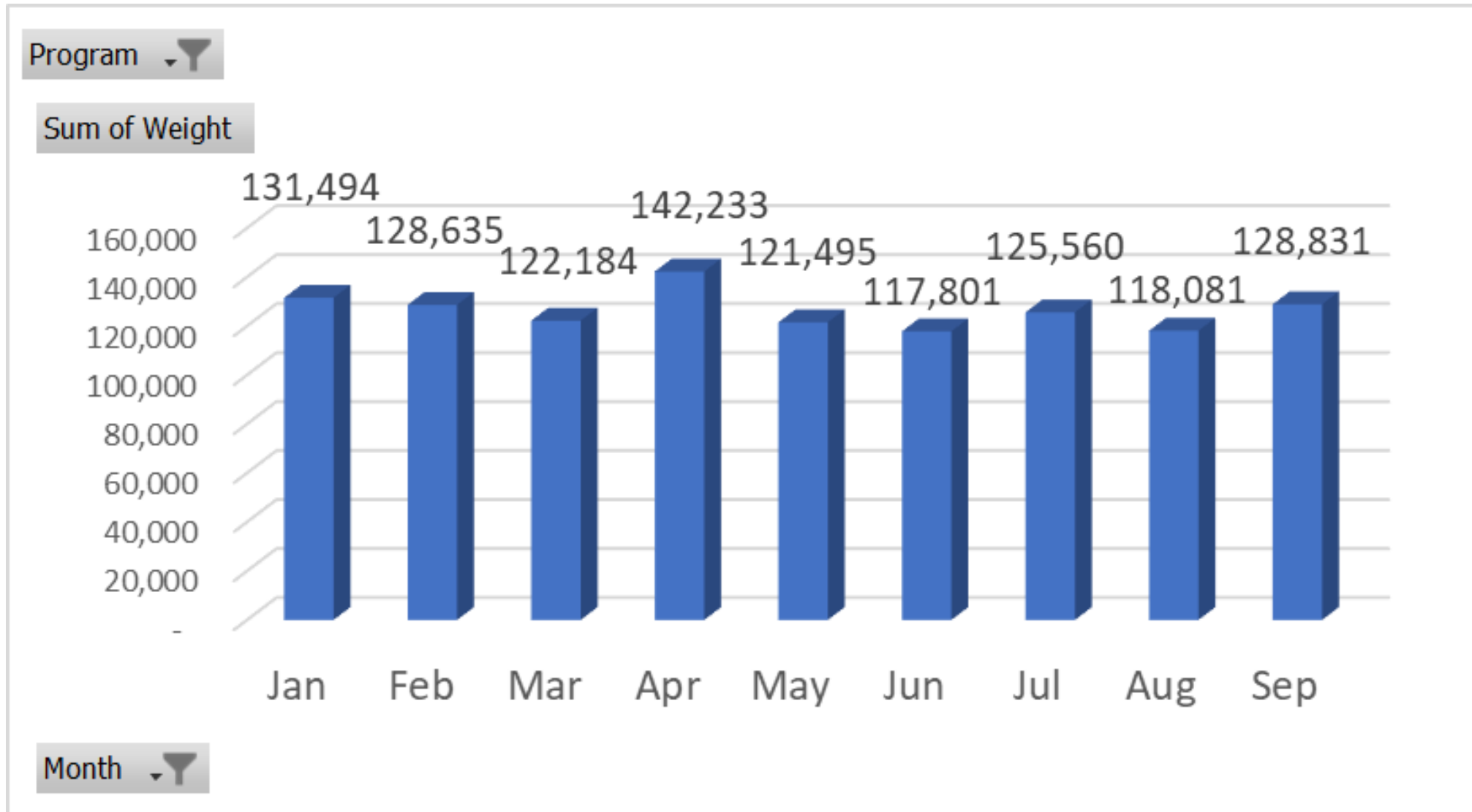
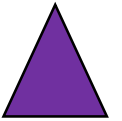


Week Number in Calendar Year

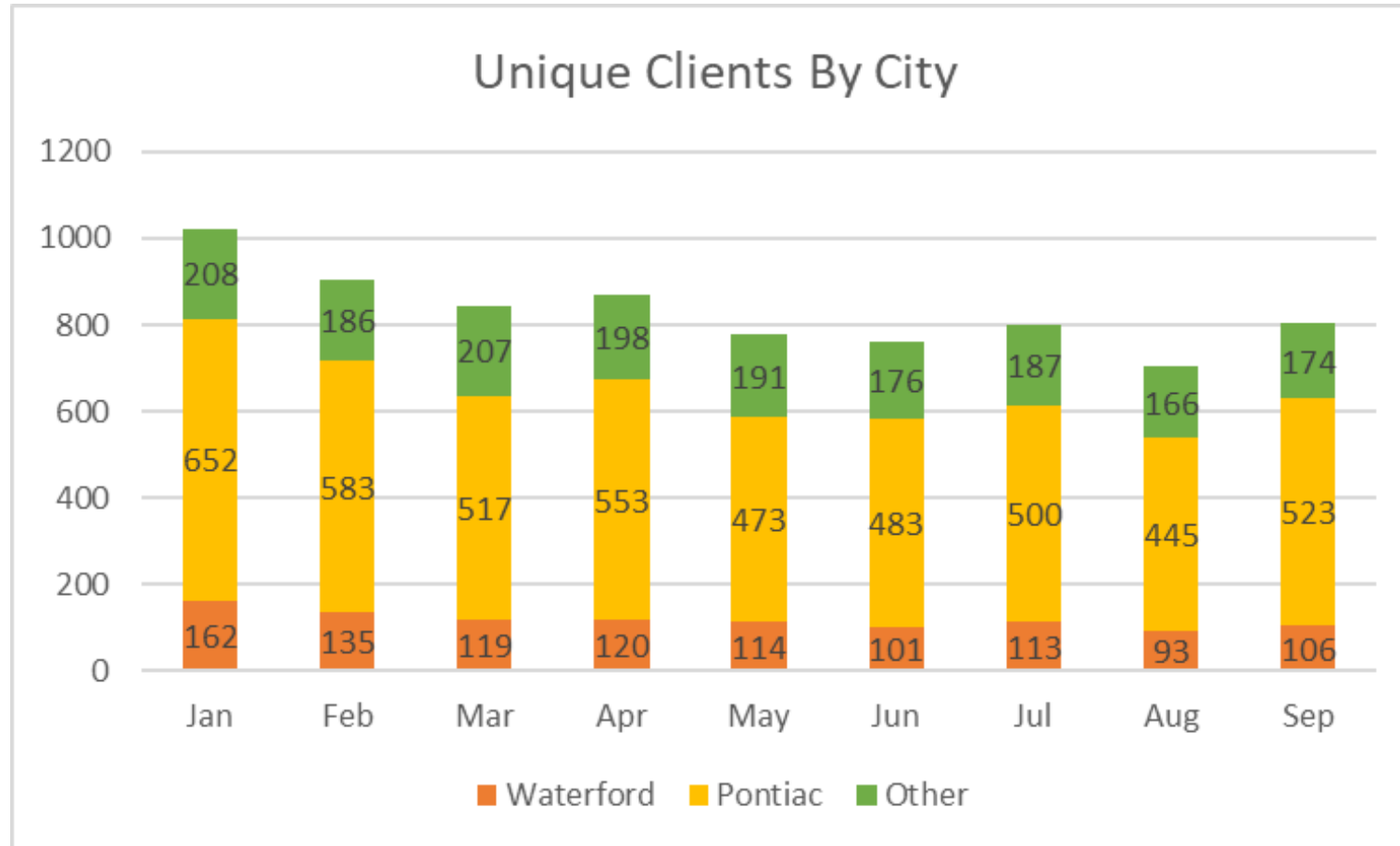
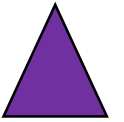
Pantry Program Volumes



Pounds of Food Distributed

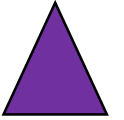


Client City Distributions



Notes

- Many clients have multiple visits per month. These figures represent how many unique clients visited one or more times in a given month. Due to the nature of the data, figures are derived estimates.
- These figures don't include Gleaners or Focus Hope.

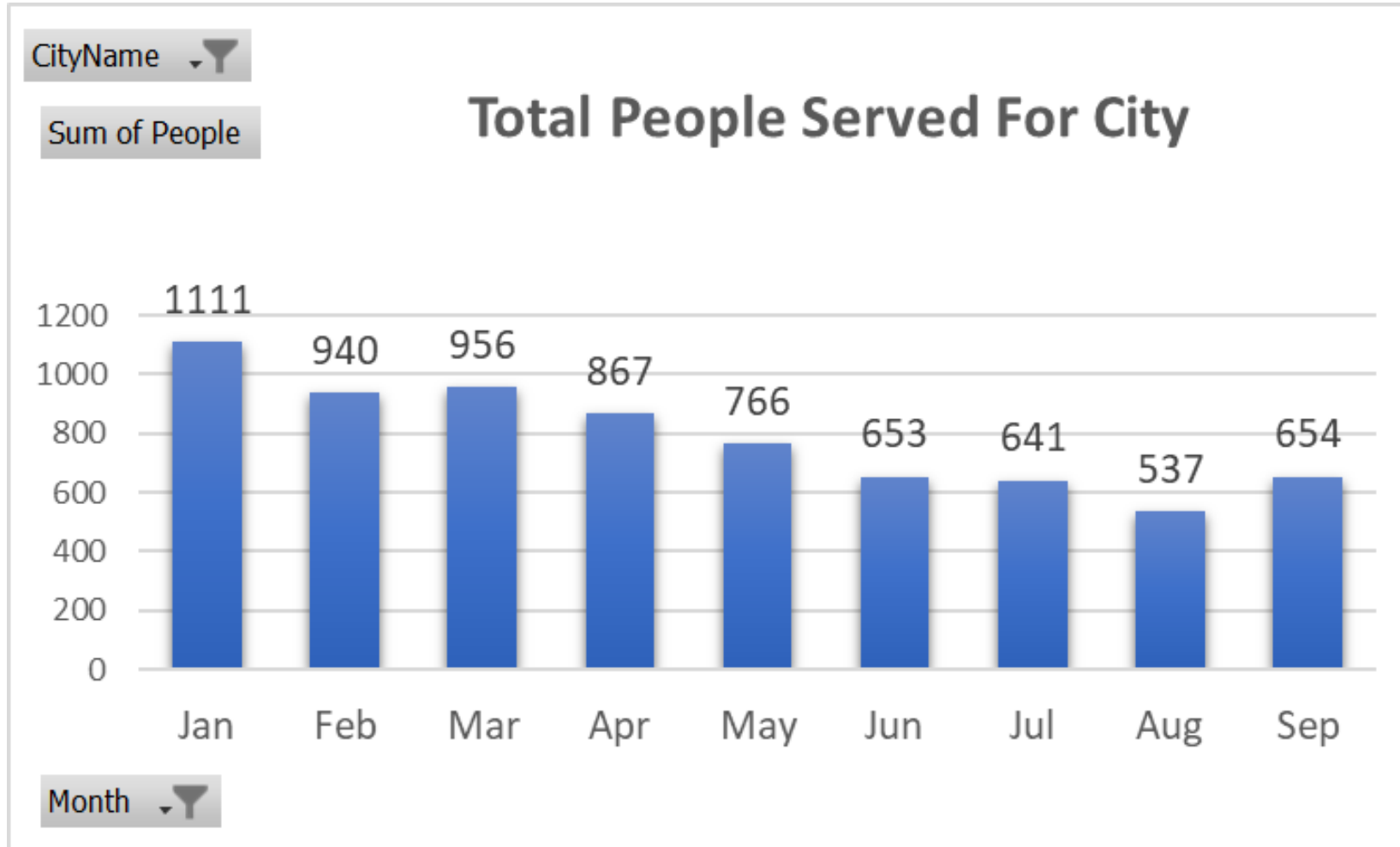
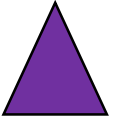


Other Metrics

- Average Number in Household: 3.57
- Average Pounds of Food per Visit: 71.6
- Top Five Communities Served:
 - Pontiac
 - Waterford
 - Auburn Hills
 - Clarkston
 - White Lake

Supplemental Slides

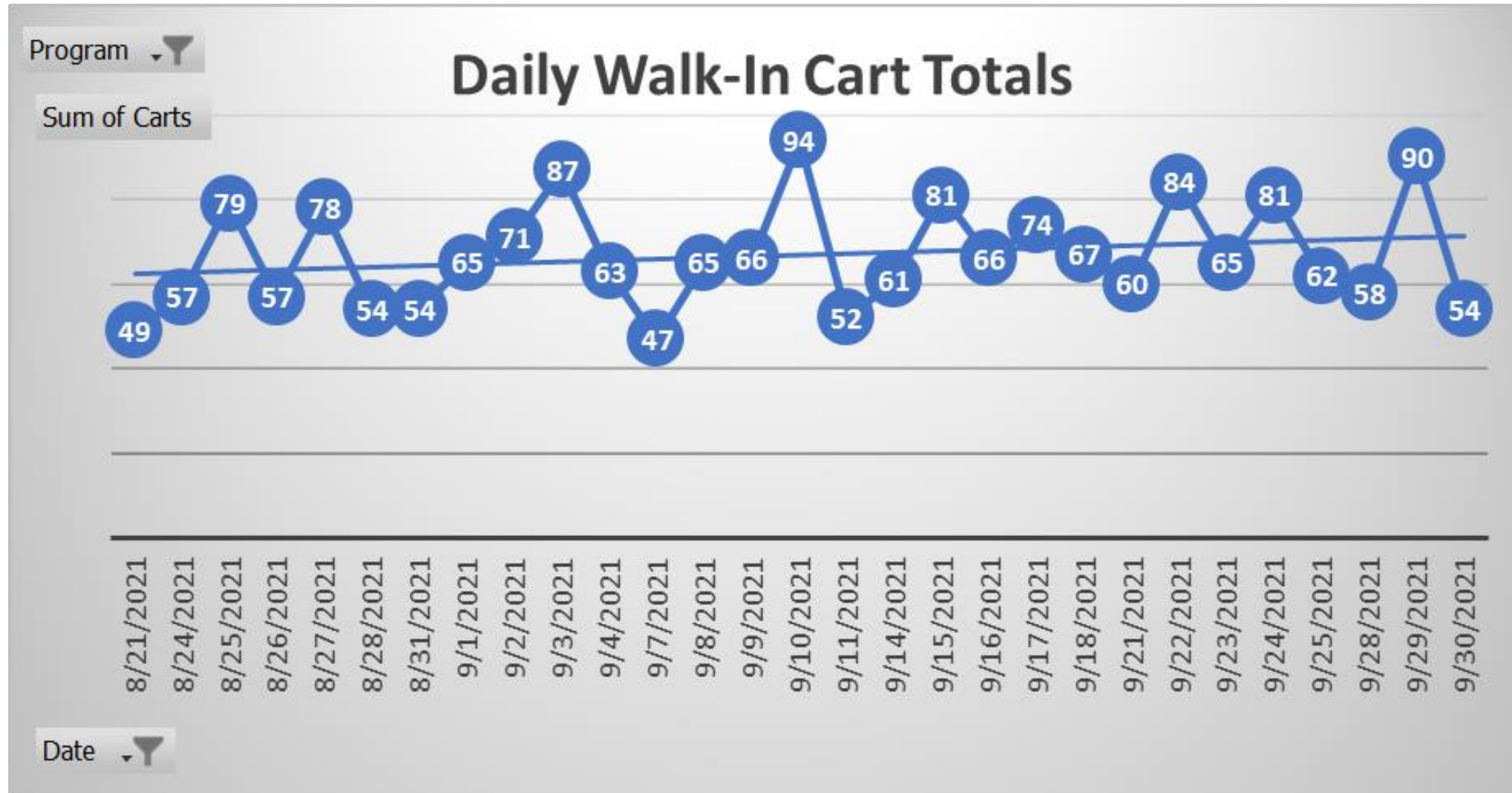
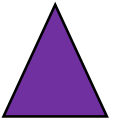
Waterford



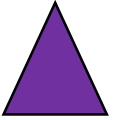
Notes

- Figures don't include Gleaners or Focus Hope.

30-Days Walk-In Cart Totals with Trend



Agency Counts Jan-May



Sum of Persons in Family	Column Labels										
Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Grand Total	
CNS	336	287	316	315	270	259	234	266	532	2,815	
Common Ground	12	8	8		1	2	1		6	38	
Community Mental Health	57	14	45	29	12	22	26	34	93	332	
DHHS	1,741	1,497	1,476	1,417	1,154	1,174	1,241	1,081	1,134	11,915	
Easter Seals	187	139	158	137	134	98	119	112	140	1,224	
Health Clinic	32	42	22	36	53	32	44	48	35	344	
None	3,667	3,512	3,838	3,476	2,954	2,981	3,002	2,610	3,111	29,151	
Oakland Hope	873	581	405	410	333	335	402	238	9	3,586	
OLHSA	83	74	73	69	49	56	52	14	31	501	
Grand Total	6,988	6,154	6,341	5,889	4,960	4,959	5,121	4,403	5,091	49,906	

Notes

- Figures represent the total of household members served at OH by aligned agency, by month.
- Does not include Gleaners or Focus Hope.

External Program Data Integration

Focus Hope and Gleaners conduct their own distributions each month with their own supplies. We add estimated carts, people, and weights, manually to our data tables for these distributions.

Gleaners

- First and Third Thursday of the month
- Gleaners provides box count assigned as visits and people for our metrics (one box = one visit = one person)
- Gleaners identifies box weight as 36 lbs

Focus Hope

- Distribution occurs throughout the month, but we enter one record per month with the totals
- Karen Kelly of Focus Hope sends an email to Norma each month with counts
- If we don't have counts, we use averages = 50/month @ 33lbs/box = 1650 lbs
- People count = box/cart count