



Pantry Operations Monthly Statistics

September 2021 (version 1)

(Data through 9/30/21)



September Monthly Summary

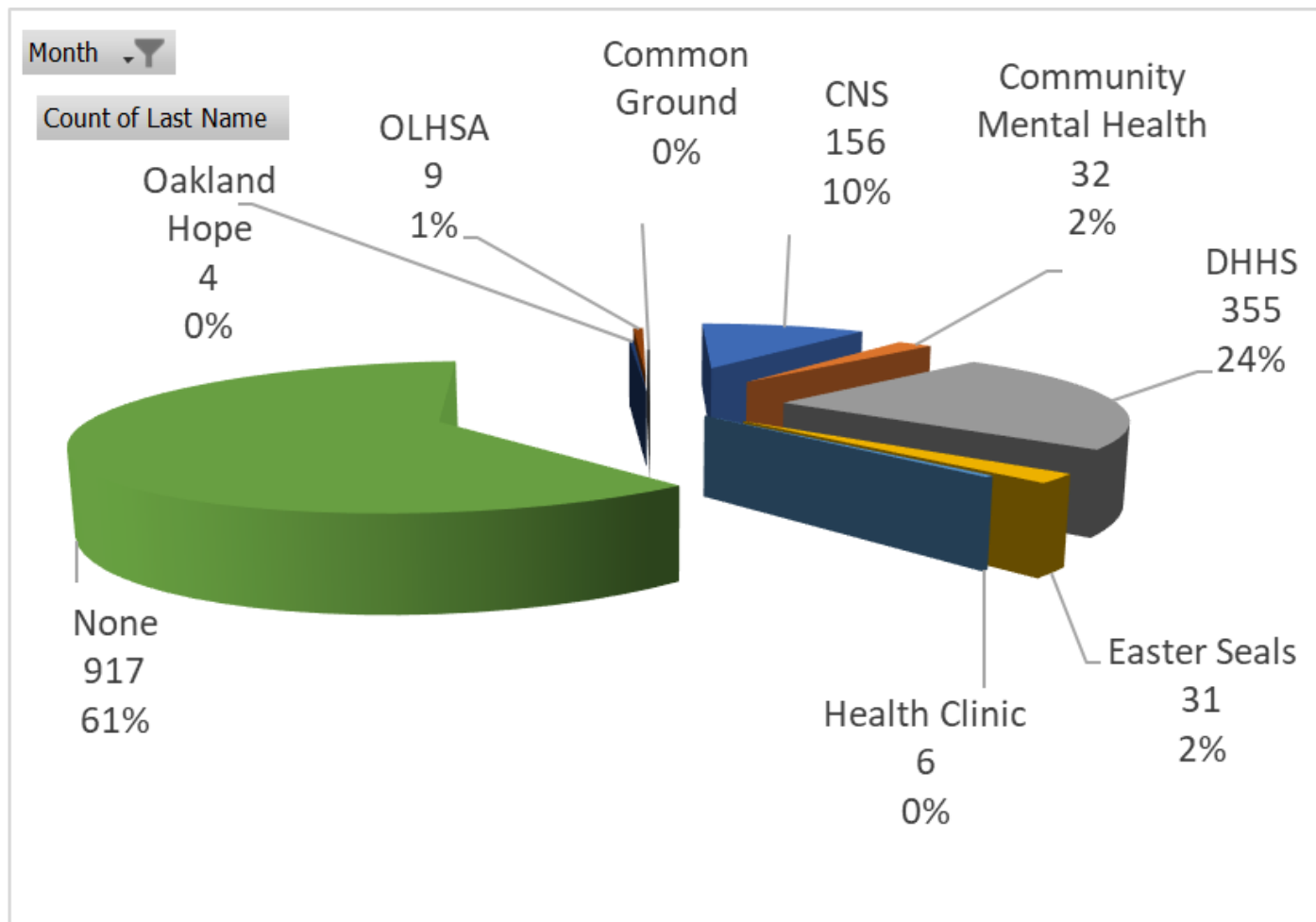


- Total Visits: 1,933 (↑ 225)
- Total Number in Household Served: 5,511 (↑ 225)
- Total Number of Children Served: 1,461 (↑ 96)
- Total Pounds of Food Distributed: 128,831 (↑ 10,750)

Notes

- Data in the following tables and charts include all internal and external programs (walk-in, drive-in, holiday meals, Gleaners, Focus Hope) unless otherwise specified.
- A visit is a single pantry shopping event for a given household. The terms “visit” and “cart” are used interchangeably in this presentation.

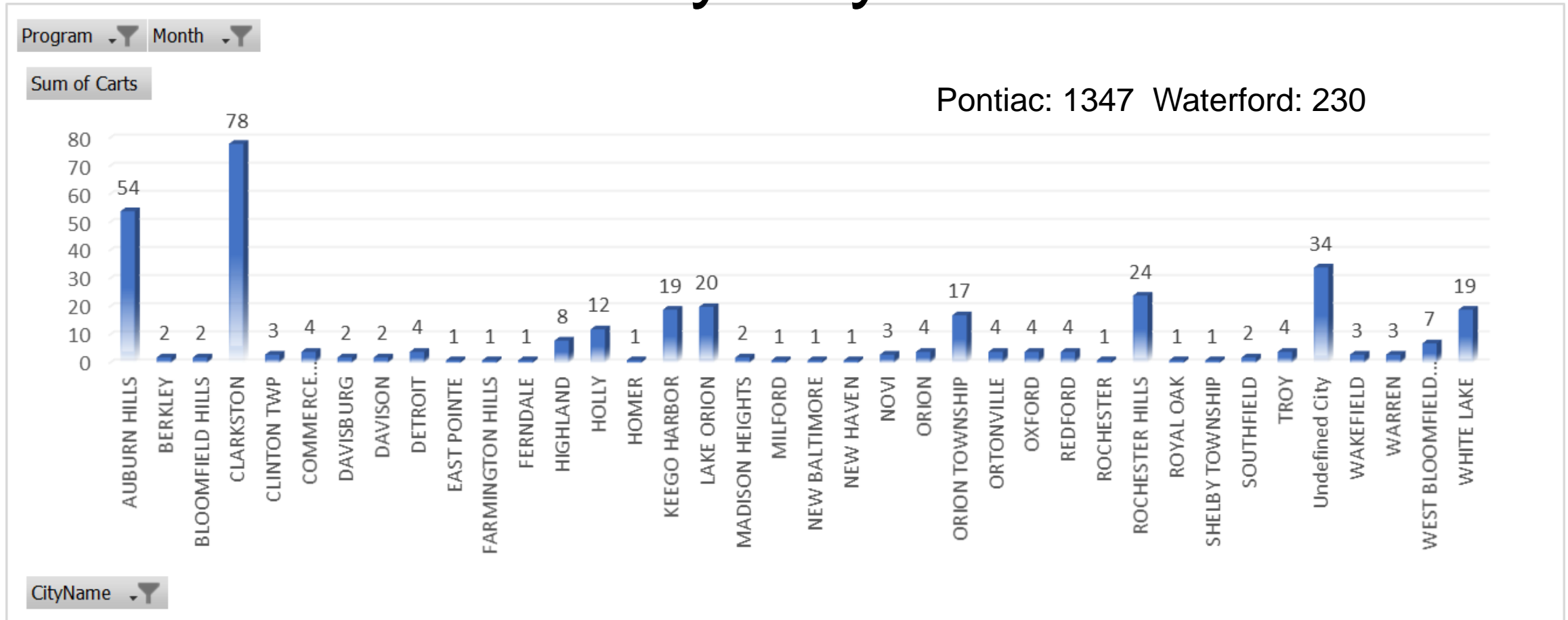
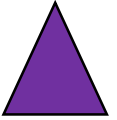
External Agency Counts



Notes

- Figures don't include Gleaners or Focus Hope.

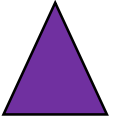
This Month Visits by City



Notes

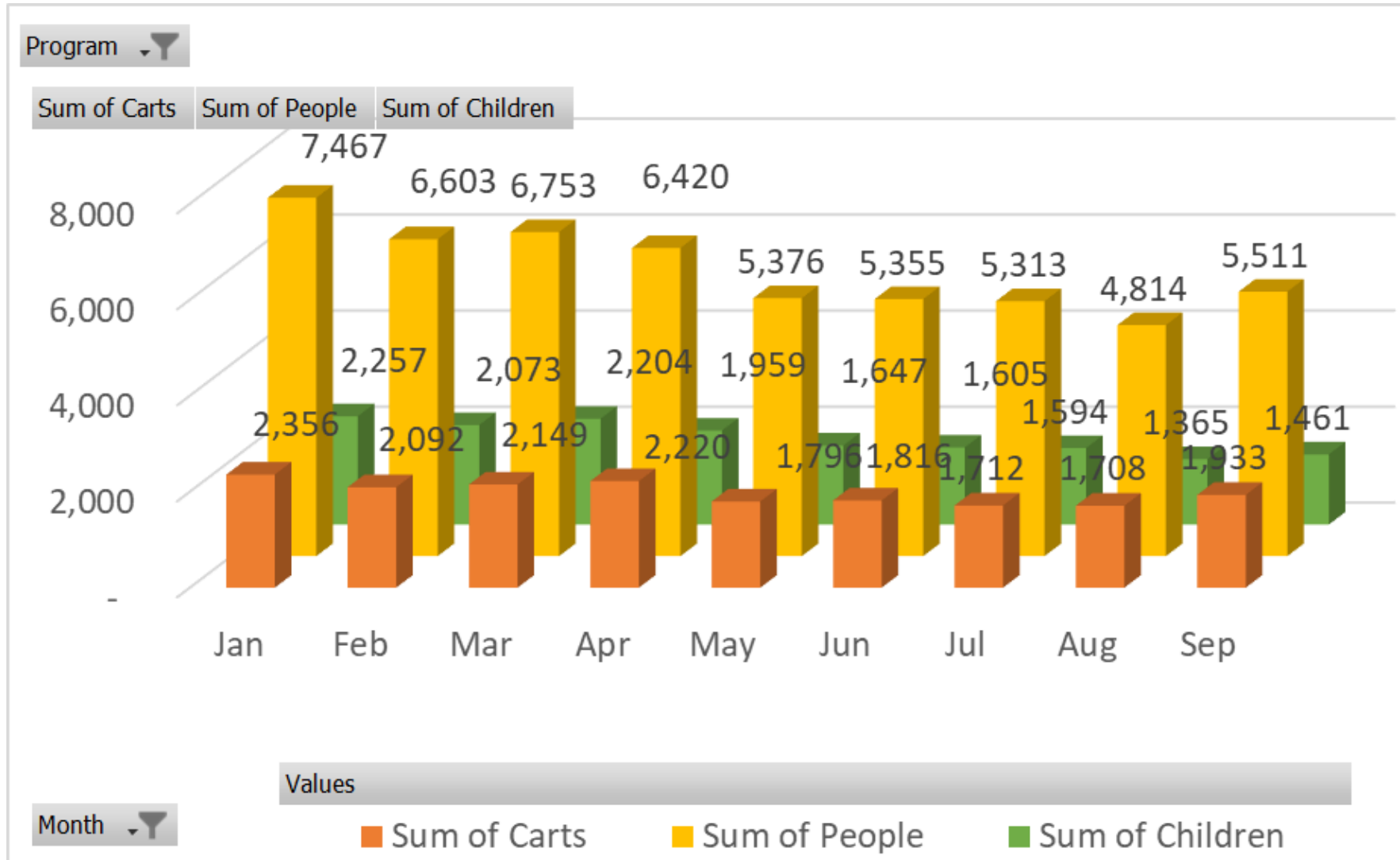
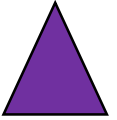
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To-Date Summary Jan - Sep 2021

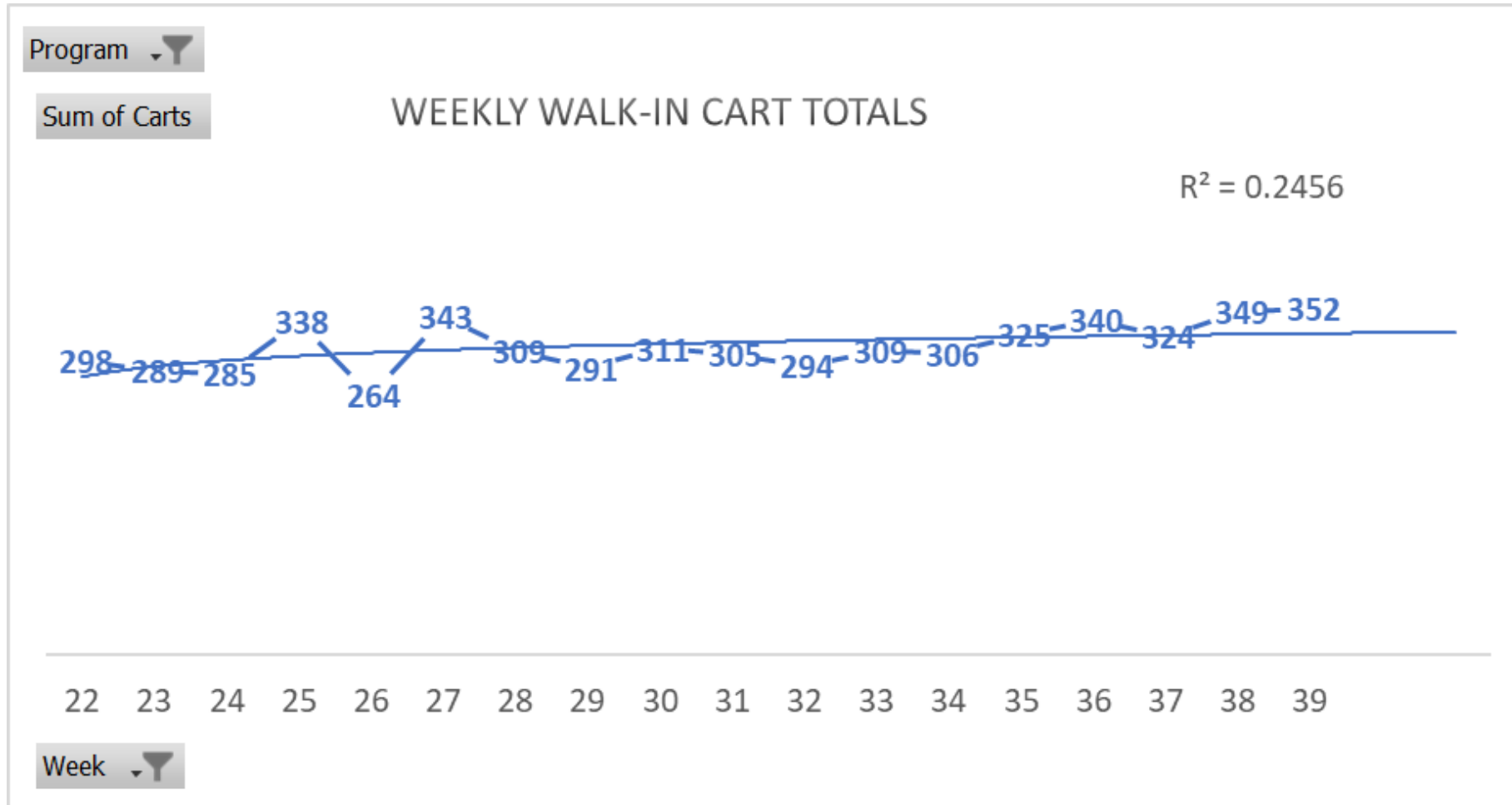
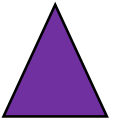


- Total Visits: 17,782
- Total Number in Household Served: 53,612
- Total Number of Children Served: 16,165
- Total Pounds of Food Distributed: 1,136,314

Monthly Metrics

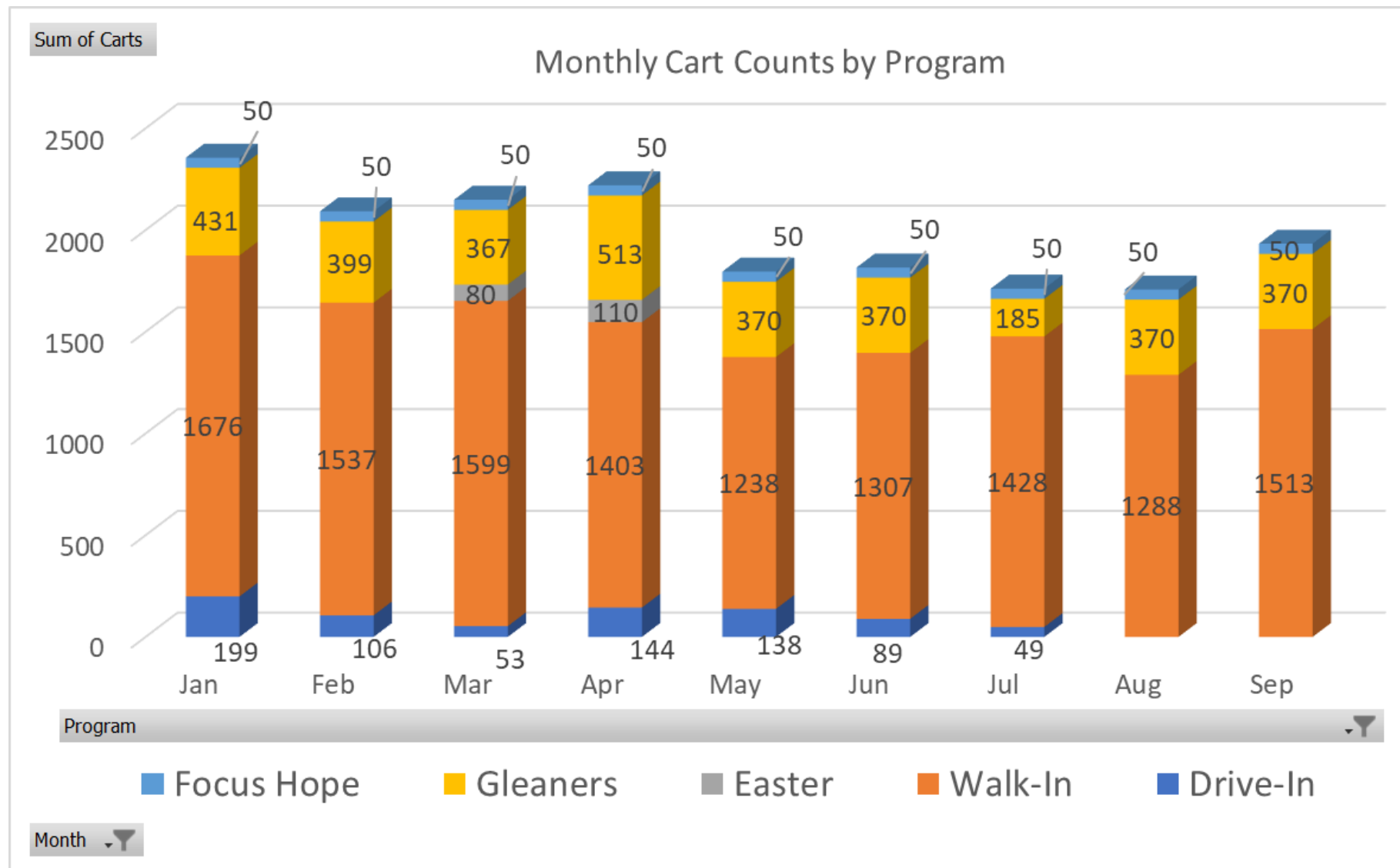


Weekly Walk-In Visits with Trend

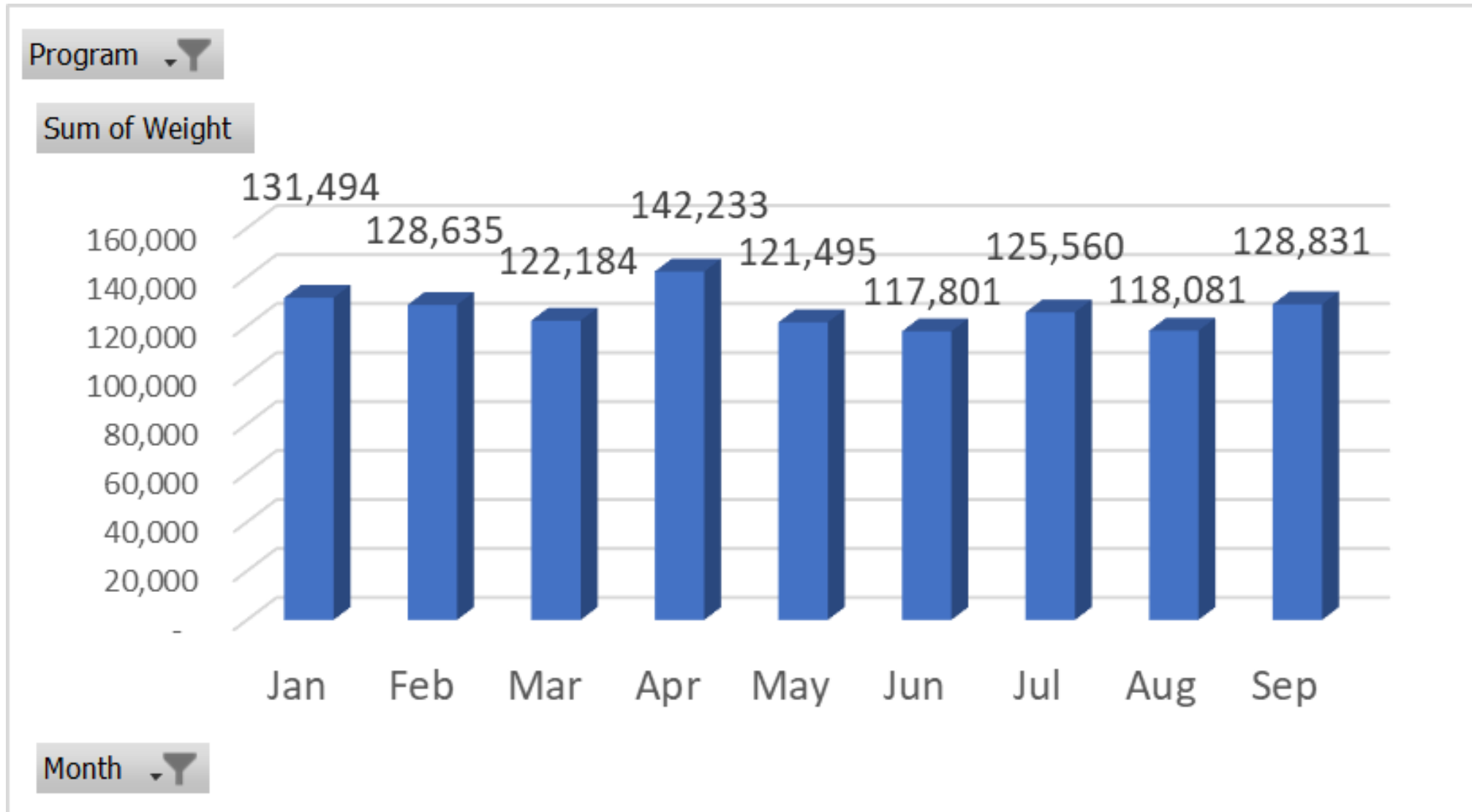
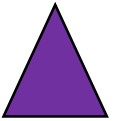


Week Number in Calendar Year

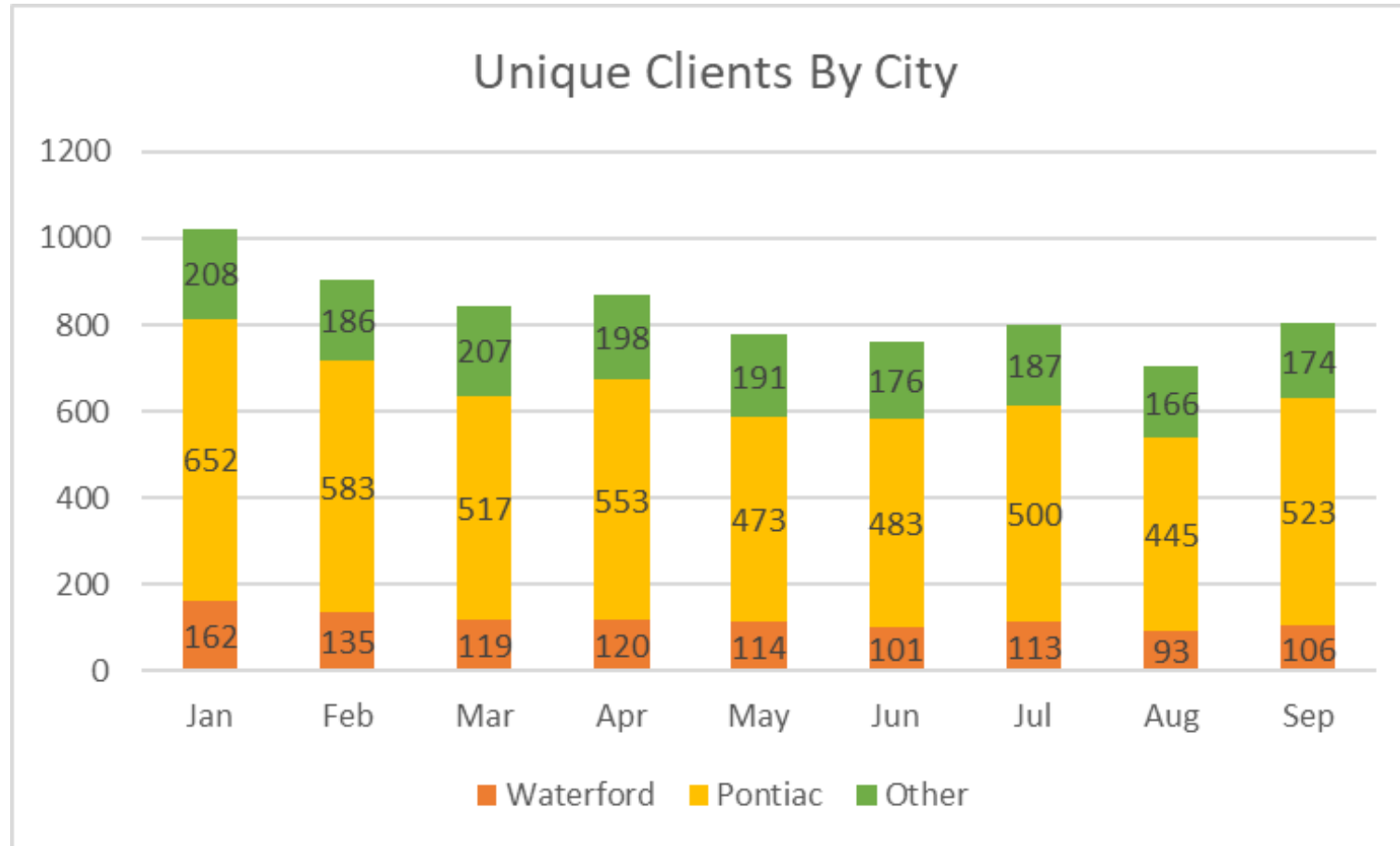
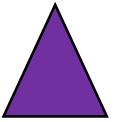
Pantry Program Volumes



Pounds of Food Distributed

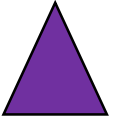


Client City Distributions



Notes

- Many clients have multiple visits per month. These figures represent how many unique clients visited one or more times in a given month. Due to the nature of the data, figures are derived estimates.
- These figures don't include Gleaners or Focus Hope.

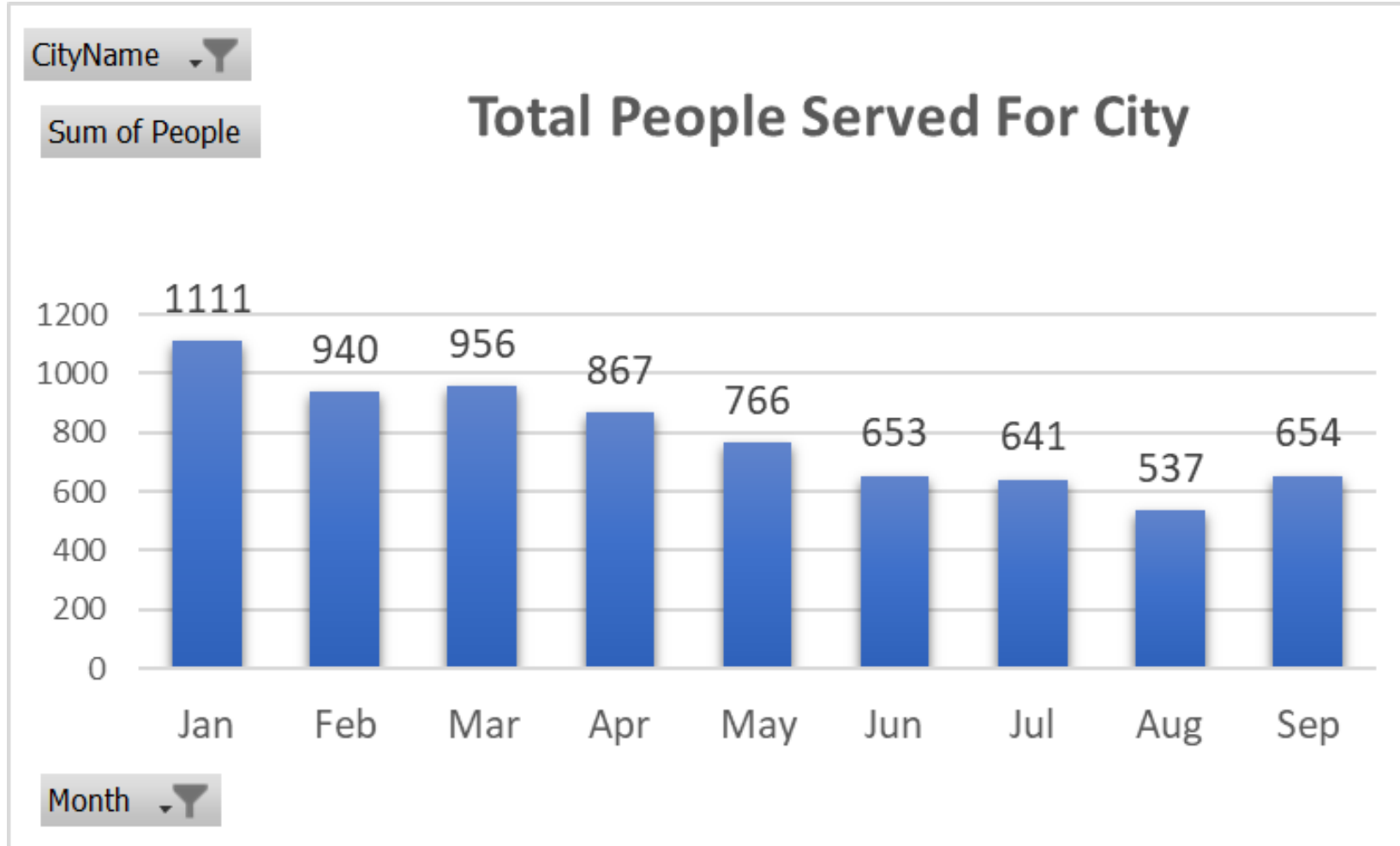
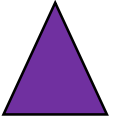


Other Metrics

- Average Number in Household: 3.57
- Average Pounds of Food per Visit: 71.6
- Top Five Communities Served:
 - Pontiac
 - Waterford
 - Auburn Hills
 - Clarkston
 - White Lake

Supplemental Slides

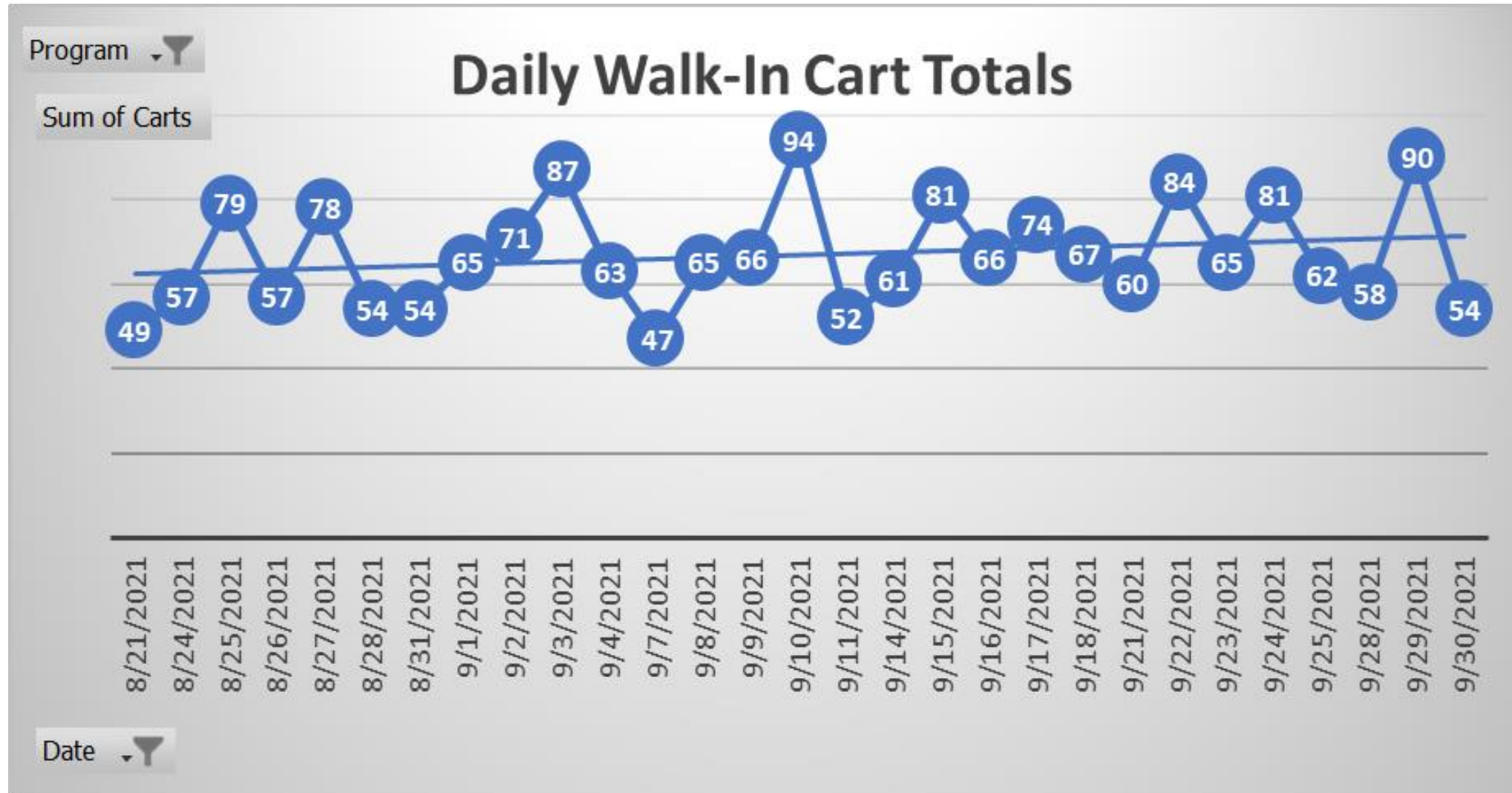
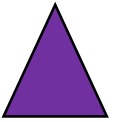
Waterford



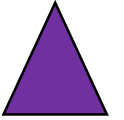
Notes

- Figures don't include Gleaners or Focus Hope.

30-Days Walk-In Cart Totals with Trend



Agency Counts Jan-May



| Sum of Persons in Family | Column Labels | | | | | | | | | | |
|--------------------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--|
| Agency | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Grand Total | |
| CNS | 336 | 287 | 316 | 315 | 270 | 259 | 234 | 266 | 532 | 2,815 | |
| Common Ground | 12 | 8 | 8 | | 1 | 2 | 1 | | 6 | 38 | |
| Community Mental Health | 57 | 14 | 45 | 29 | 12 | 22 | 26 | 34 | 93 | 332 | |
| DHHS | 1,741 | 1,497 | 1,476 | 1,417 | 1,154 | 1,174 | 1,241 | 1,081 | 1,134 | 11,915 | |
| Easter Seals | 187 | 139 | 158 | 137 | 134 | 98 | 119 | 112 | 140 | 1,224 | |
| Health Clinic | 32 | 42 | 22 | 36 | 53 | 32 | 44 | 48 | 35 | 344 | |
| None | 3,667 | 3,512 | 3,838 | 3,476 | 2,954 | 2,981 | 3,002 | 2,610 | 3,111 | 29,151 | |
| Oakland Hope | 873 | 581 | 405 | 410 | 333 | 335 | 402 | 238 | 9 | 3,586 | |
| OLHSA | 83 | 74 | 73 | 69 | 49 | 56 | 52 | 14 | 31 | 501 | |
| Grand Total | 6,988 | 6,154 | 6,341 | 5,889 | 4,960 | 4,959 | 5,121 | 4,403 | 5,091 | 49,906 | |

Notes

- Figures represent the total of household members served at OH by aligned agency, by month.
- Does not include Gleaners or Focus Hope.

External Program Data Integration

Focus Hope and Gleaners conduct their own distributions each month with their own supplies. We add estimated carts, people, and weights, manually to our data tables for these distributions.

Gleaners

- First and Third Thursday of the month
- Gleaners provides box count assigned as visits and people for our metrics (one box = one visit = one person)
- Gleaners identifies box weight as 36 lbs

Focus Hope

- Distribution occurs throughout the month, but we enter one record per month with the totals
- Karen Kelly of Focus Hope sends an email to Norma each month with counts
- If we don't have counts, we use averages = 50/month @ 33lbs/box = 1650 lbs
- People count = box/cart count