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Mark Simlar
Human Resources Director
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MEMO: May 18, 2022
TO: The Honorable Township Board
FROM: Mark Simlar, Human Recourses Manager
SUBJECT: Karl Wesenberg

The IT Department recently held interviews for the position of Applications Administrator. Jared Black, Andrew Mutch, Frank Fisher and myself interviewed two applicants and have selected Karl Wesenberg.

Karl has a Bachelor of Science in Management Information Systems from Oakland University (resume attached) and will be an asset to the IT Department.

It is my recommendation that the Board approve the appointment of Karl Wesenberg to the position of Applications Administrator.

This position is budgeted for a Grade 7, Karl would start at a Grade 7, Step 1 \$67,810.00 and progress every 6 months until a Grade 5 is reached.

Please let me know if you have any questions.

*With us there are no
boundaries*

Karl Wesenberg

CONTACT



EDUCATION

Bachelor of Science,
Management Information
Systems
Oakland University
Rochester, MI | 2007

SKILLS

SQL
Linux
Application/System Monitoring
Job scheduling
Databases
Reporting, Business Objects
and Crystal Reports
Interfaces, imports and exports
EDI monitoring
Enterprise software support
Cloud computing

PROFILE

Dedicated IT professional with over 10 years of experience supporting large scale cloud-based applications. Analytical thinker that solves problems, resolved 42% more issues compared to team average. Proven ability to learn complicated systems quickly and communicate that knowledge to a wide audience.

EXPERIENCE

Application Systems Administrator

McKesson | Livonia, MI | 2019 – 2022

- Monitored application server, database, and network performance for large customer base and took corrective action when necessary.
- Scheduled, monitored, and executed batch jobs using command line interface and automated job scheduling software.
- Monitored and fixed ETL issues in OLTP database and data warehouse.
- Investigated problems with interfaces such as electronic prescribing, patient portals, IVR, and fax.
- Fulfilled requests from several areas of the organization including support, QA, and development.
- Participated in on call rotation responsible for 24x7 support. Scheduled and performed production changes during off hours.
- Resolved issues with EDI purchase orders.
- Managed file system disk space and user accounts.

Application Engineer

Workforce Software | Livonia, MI | 2016 - 2019

- Lead technical resource on upgrade projects for cloud-based time and attendance application. Successfully completed over 25 upgrade projects.
- Configured application to maintain functionality over 20 release versions. Updated configuration through formula language, JavaScript and SQL.
- Performed data analysis and updates in Oracle and SQL Server databases.
- Resolved integration issues working with custom import/export scripts, web services, LDAP, and SSO.
- Upgraded custom reports and fixed issues related to Business Objects.
- Tested new software releases and patches.
- Created upgrade statements of work. Estimated projects costs, resources, and duration.

CERTIFICATIONS

A+

CompTIA | 2008

Network+

CompTIA | 2008

Technical Support Analyst II

McKesson | Livonia, MI | 2011 - 2016

- Supported pharmacy software for outpatient, retail and independent pharmacies.
- Configured all areas of pharmacy application for end users including pricing, insurance billing, reporting, inventory, interfaces and user accounts.
- Analyzed and fixed issues with hardware devices including printers, barcode scanners and signature pads.
- Fixed and audited data using SQL queries.
- Provided advice on pharmacy business through software functionality and reporting tools.
- Helped grow and retain customer base to a total of 75 organizations and over 4,000 pharmacies. Approximately 3x growth during my employment.
- Created documentation and trained users.